

# **HOCKEY AUSTRALIA LIMITED (HA)**

# **REGISTRATION FEE REFUND POLICY**

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## Club Hockey

### **Am I eligible for a full refund?**

- A member may only be eligible for a refund if there is a valid reason as to why they cannot participate after registering.
  - Medical
  - Non-hockey related injury
  - Extraordinary change of circumstances
- A member has not taken the field in a structured competitive game in the current season.
- The Hockey Australia Insurance scheme has not been applied for in that current season.

### **Am I eligible for a partial refund?**

- A partial refund is defined as 50% of the HA levy for that member's age catchment. The insurance component will not be included as part of this refund.
- A partial refund may be available to those that have suffered a season ending injury in the first 4 rounds of the season.
- A member may be eligible for a partial refund if there is a valid reason as to why they can no longer continue to play this season.
  - Medical
  - Injury
  - Extraordinary change in circumstances

If you have played over four games then you will be ineligible for a refund for the Hockey Australia levy.

## Hookin2Hockey

### **Am I eligible for a full refund?**

- A recipient may only be eligible for a refund of the Hookin2Hockey Registration fee if there is a valid reason for not participating in the program and the Hookin2Hockey equipment pack is in the same condition as received (i.e. unopened and undamaged).
- In the event the above conditions are met, Hockey Australia will refund the national component of the registration fee, while the cost of returning the participation pack will be incurred by the participant unless otherwise agreed by Hockey Australia.
- The recipient will be responsible for the return of the Hookin2Hockey equipment pack.
- The recipient may seek the centre component - \$30 - directly from the centre they registered with.  
Note: terms and conditions for each centre may vary.