

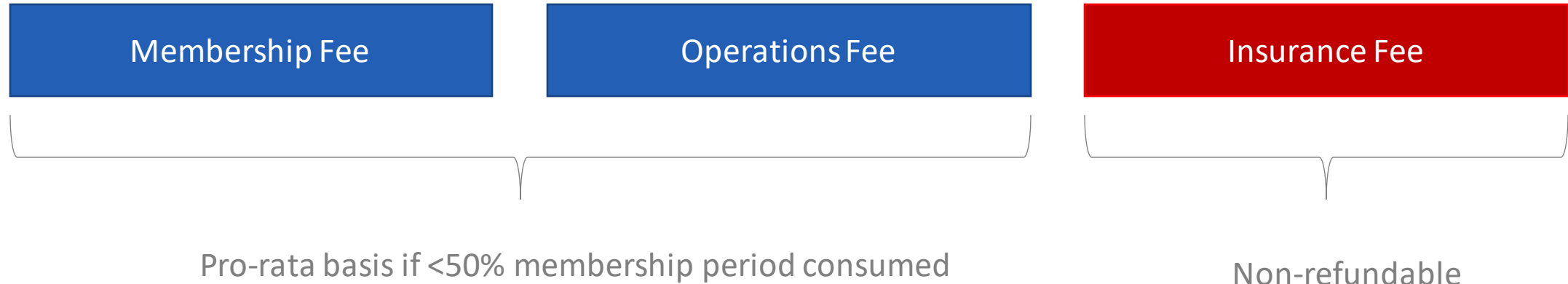


# MUDBC Refund Policy

Last updated as of 26/09/2021



# What is Refundable?



Registrations are put towards the start of the month, evaluating its pro-rata from then until the calculation date.

- E.g., 03/01/22 and 15/01/22 registrations will be treated as signing up from 01/01/22



# What are the conditions for a refund to be approved?

The current constitution will be amended in order to cater to our updated refund policy. For a refund to even be considered, the remaining membership period of the refundee must be >50% of their registration period. In addition to this, the following circumstances must be one of:

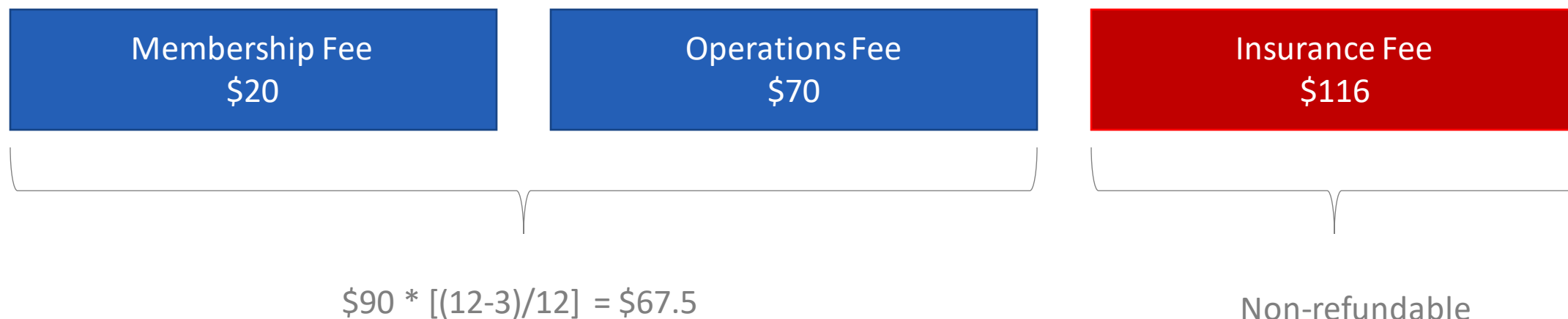
- **Injury** from the sport or outside of the sport that led to the desire to discontinue dragon boating for the season (medical certificate required)
- **Physical relocation** interstate or a location far enough where club involvement is unfeasible (some form of evidence)
- **Transfer** to another dragon boating club (refer to RevSport transfer request)
- **Other potential valid reasons** is subject to the committee discretion

All resignations from the club must be written and in date, emailed to the Secretary.



# Example of when a refund **can** be processed

- It is the end of January 2022. **Person A** is on a 12-month UOM Membership and has been in the club since the start of November 2021.
- **Person A** had been injured during a training session and unfortunately won't be able to continue the sport. **Person A** requested a refund and luckily, they also brought along a medical certificate.





# Example of when a refund **can not** be processed

- It is the end of April 2022. **Person B** is on a 12-month UOM Membership and has been in the club since the start of November 2021.
- **Person B** was offered an opportunity to study elsewhere and had decided to take it. As they are leaving, they requests a refund and even brought proof of transfer.

